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**APPENDIX D  
 PRICING AND SERVICES INDEX - Contract DIR-SDD-659**

Security Services Categories	Customer Discount		
	Small Customer	Medium Customer	Large Customer
<b>DIR Managed IT Security Services</b>			
<b>A. External controlled penetration testing</b>			
1. Scanning	18%	18%	18%
2. Penetration testing	18%	18%	18%
3. Applications Assessment	18%	18%	18%
<b>B. Security Monitoring and Management Services</b>			
1. NIDS/NIPS Systems			
a. Cyber Attack Countermeasures	13%	13%	13%
b. Configuration Management of Monitored Devices: Security Hardware	8%	8%	8%
2. HIDS/HIPS Systems			
a. Configuration Management of Monitored Devices: Security Hardware	8%	8%	8%
3. Host and Applications Log Monitoring			
12. Antivirus, email and anti-spam	3%	3%	3%
<b>IT Security Services</b>			
<b>A. Network infrastructure discovery, mapping and inventory services</b>			
1. Connection and configuration	18%	18%	18%
2. Scanning	18%	18%	18%
3. Topology mapping	18%	18%	18%
4. Network utilization and change detection	18%	18%	18%
<b>B. Infrastructure Services</b>			
1. Firewall and VPN policy and architecture review	18%	18%	18%
2. ISB/IPS policy and architecture review	18%	18%	18%
3. Network architecture review	18%	18%	18%
4. High availability architecture review and development	18%	18%	18%
<b>C. Risk and Vulnerability Assessment Services</b>			
1. Perimeter vulnerability scans	18%	18%	18%
2. Perimeter penetration scans	18%	18%	18%
3. Internal network vulnerability assessments	18%	18%	18%
4. Network risk assessments	13%	13%	13%
5. Host vulnerability assessments	18%	18%	18%
6. Applications penetration testing	18%	18%	18%
7. Data security assessment	18%	18%	18%
<b>D. Implementation Services</b>			
1. Security product deployment & configuration services	18%	18%	18%
2. Firewall/VPN deployment and configuration services	18%	18%	18%
3. NIDS/NIPS deployment and configuration services	18%	18%	18%
4. HIDS/HIPS deployment and configuration services	18%	18%	18%
<b>E. Incident Response Services</b>			
1. Virus outbreak assistance	18%	18%	18%
2. Ciber attack response assistance	18%	18%	18%
<b>F. Security Support, Intelligence and Alerting Services</b>			
1. Firewall support services	8%	8%	8%
<b>G. Security Training Services</b>			
1. Firewall training	8%	8%	8%
2. Security awareness training program development	3%	3%	3%
3. Compliance reporting	18%	18%	18%